Website Guide for Employers

- Young Canada Works



Tu iras loin

You'll go further











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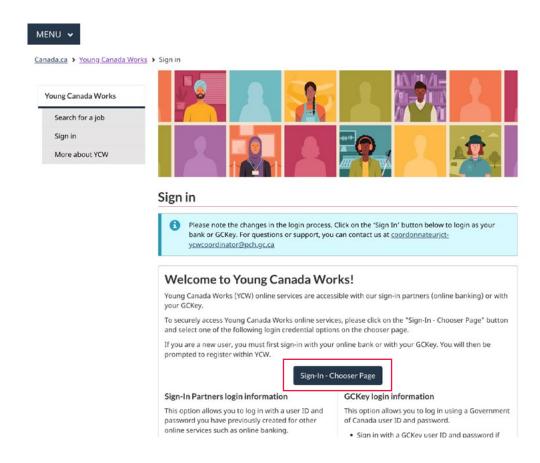
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Step 1 Enter the YCW website

For creating a new account or if this is your first time on the site since the two-factor authentication system was implemented, please address your question to the support team at the Department of Canadian Heritage at coordonnateurict-ycwcoordinator@pch.gc.ca.

As soon as this step is done, follow the following method.

- 1. Go to young-canada-works.canada.ca
- 2. Click on Sign In.



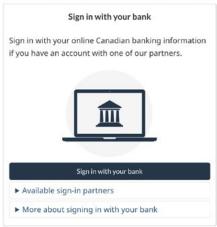
3. When creating your account, or when you linked your account, you chose a two-factor authentication method. **Select the one you chose**.

Method A: from your banking institution.

Method B: with the GC key



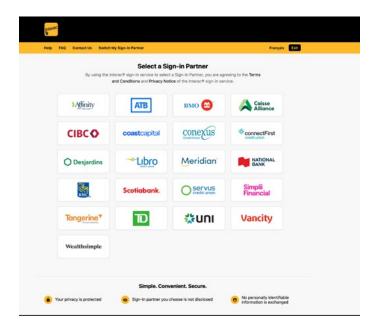
Choose your preferred sign-in option:





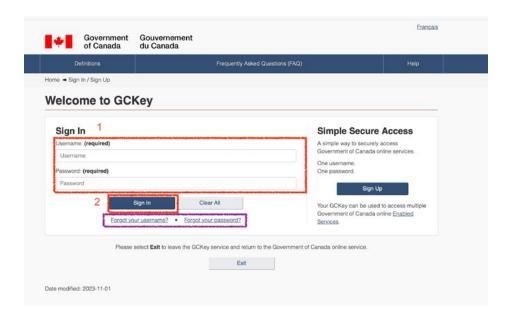
Method A: from your banking institution.

4. Select your partner and follow the steps specific to your banking institution and go to step 2.



Method B: with the GC key

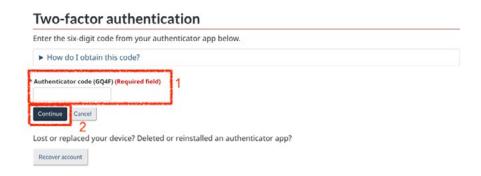
1. Enter your username and password (1) then click on Sign In (2).



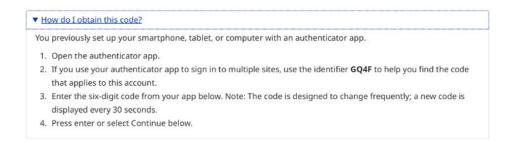


If you have forgotten your username or password, click on the link below (in purple).

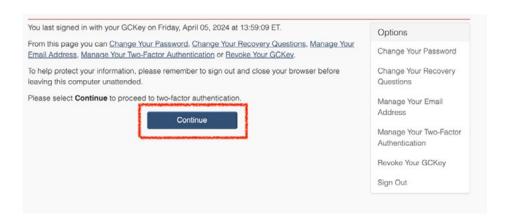
- 2. This takes you to the two-factor authentication page. When registering, you should have chosen a double authentication method from an application on your smartphone, your computer or an email address. Follow this procedure.
- 3. Enter the 6-digit code received with your method in box 1 then click continue.



4. If you don't know where to get the code, follow the explanations in the *How do I get this code* box.



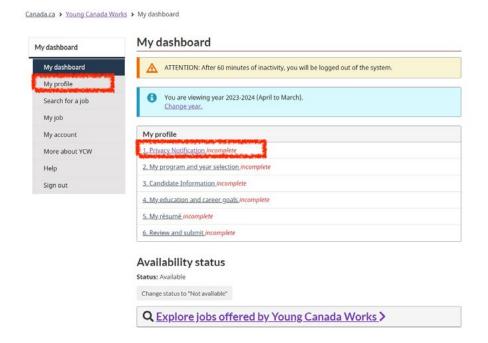
5. This takes you to a new page. Click *continue*. Here you can also make changes to your account (password, recovery questions, email, etc.).



Step 2 Creating your profile



1. On the dashboard, you can click on *My Profile* in the box on the right or *1. Privacy Notice* to begin the process.



There are six sections here, and each will need to be filled completely before your applications can be accepted on the website. Be sure to use the *Validate* button at the end of the section to make sure that you've done everything correctly; if you miss a portion of the application, it will direct you to what you missed.

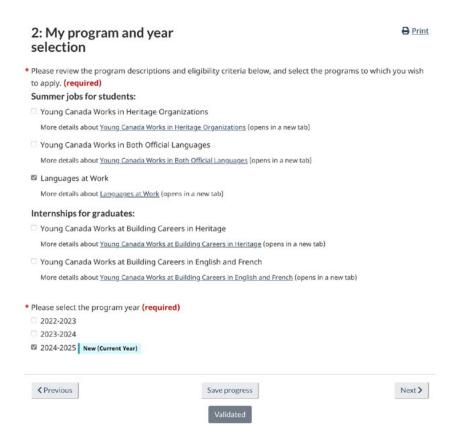




If you need to change or fix something at some point down the road, you can do so easily. Just make sure to *Submit* the changes at the end so that your profile is updated.

Section 1: My program and year selection

Please select "Summer Jobs for Students – Languages and Work ET for" and the year "2024-2025". Click Save progress. Then validate. Then Next.



Section 2: My personal information

Complete this part carefully. Make sure you answer YES to the question, "Are you legally authorized to work in Canada?" and the question, "Are you interested in working in other regions of the country?"

We also need your language skills in English and French. It is important to be honest in this part of the section because the project officer will match you with employers who match your language skills. But also be generous. You can speak French better than you think!

To give your permanent address, remember that this is where your tax forms will be sent.

Voluntary Disclosure for Equitable and Representative Employment

This section is not mandatory. It helps us from a statistical point of view. Potential employers will also have access to your responses and can choose to use them to build a diverse, representative, equitable and inclusive workforce within their organization.

Click Save progress. Then validate. Then Next.

Section 3: My education and career goals

Here you will list all relevant education you have completed up until this point. You will also be prompted for your future career goals.

Click Save progress. Then validate. Then Next.

Section 4: My résumé

This is where you will attach your CV as an attachment as well as your cover letter. Make sure that these two documents are in French. We'll be working on this for the next few weeks, so you don't have to worry.

Click Save progress. Then validate. Then Next.

Section 5: Privacy notification

This simply gives the federal government (and therefore your Project Officer!) permission to view and use the information you have provided in the above sections and to provide them to employers for the purpose of the program. If you're curious about which laws govern your information on the website, they are all listed here. You can also get in contact with the Privacy Director with any questions you may have.

Once you have read and understood all of this, check the box at the bottom of the page.

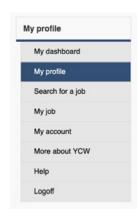
Click Save progress. Then validate. Then Next.

Section 6: Review and submit

Take a few moments to check over everything that you have provided. If you've been clicking the *Validate* button for each section, you shouldn't have any issues. Once you're done, click *Submit* to update your profile.



Once this step is done, you will be able to view and apply for jobs in the program. So you can start doing it now. You can do this through the sidebar under "Search for a job". The following steps will change depending on the establishment where you do Languages and Work, employers and types of jobs so we will not detail it here. You can refer to your program officer for the next steps. The website will be used when you have been selected by an employer for a position.



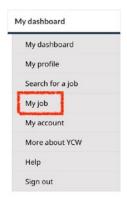
Step 3 Candidate Eligibility Form

First off, congratulations! If you've gotten this far, you've been hired to work Languages at Work. Now there are only a couple of forms to fill out before you're officially in the program.

This document simply says, "I fulfill all of the requirements to be in the program." If you have any issues or have made a mistake while filling out this form, let your Project Officer know.

When you're selected for a job through the website, you should receive an email saying that you are being considered for a position. At that point, you will be able to fill out this form.

- 1. Sign into your Young Canada Works account.
- 2. Go to the sidebar and click on "My job". There will now be links to the four forms that you have to fill out during the summer.



3. Click on the form labelled "Candidate Eligibility Form".



Job Information

This section is filled out by the employer, so you cannot edit it. If you see an error or something strange written in there, let your Project Officer know so they can contact the employer and the FJCF.

Your Part

The rest of the form is questions for you, and the questions should be fairly simple to answer. You must make sure that you answer the following questions like so:



Step 4 Staffing Report





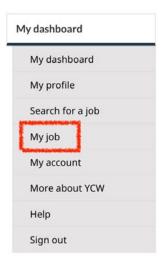
The form will only arrive once the Candidate Eligibility Form is approved and the employer has filled out their portion of the Staffing Report.

This report simply tells you how you are being paid, how much and other basic information about the job. You'll need to get this and the Candidate Eligibility Form submitted on the website within the first week of being hired; the employer needs them in so that they can get the funding from the FJCF for your job.

Your Part of the Staffing Report

Your part of the Staffing Report is very simple! All you need to do is:

- 1. Sign into Young Canada Works.
- 2. Go to the section marked "My job".



3. Underneath the Candidate Eligibility Form, there should be a second report labelled Staffing Report. Click on it.



- 4. There will be a description of the budget for your job; how many days you will work, what your salary is, and what the total base salary will be for your job based on that.
- 5. Simply check over the information to see if it is correct. Your employer should have told you much of this information already.
- 6. Select Correct, and then click Submit.

The report will be sent off to be approved.





If the information listed in the employer's section looks incorrect for whatever reason, let your Project Officer know.

Step 5 End of work term report

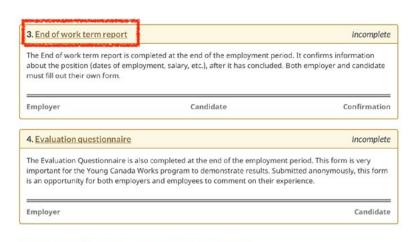
This report becomes accessible after approval of the Staffing Report, **but it should not be completed before the last week of work** under the Languages and Work program. The report and the Evaluation Questionnaire must be submitted before the last day of work so that the project officer can use the data in their own final project report.

This report shows Young Canada Works that everything went well from a logistical point of view (your salary, your hours worked, etc.) and that we can use your personal information for the evaluation of the program.

To complete this form, take the following steps:

- 1. Log in to your Young Canada Works account.
- 2. Go to the section called "My job" and select the form called End of employment report.





Share Your Experiences: Success Stories!

- 3. Completely answer the questions in the form, making sure to click the *Validate* button to verify that everything is completed.
- 4. Click Submit when you are finished.

The questions

The first part of the questions closely resembles the questions in the Staffing Report. You must indicate when your employment began and ended, how many days you worked, how many hours worked per day, and the wages you earned. Make sure the answers here are completely correct; they will be used to evaluate the program.

We also need your use of French and English during your placement. You will probably put "Mainly English".

The answers you provide to the last three questions are optional, but your answers will only be used for the evaluation of the program, according to the Personal Information Protection Act. So feel comfortable being honest. These questions are there to see if all Canadians benefit equitably from the program.

Finally, mark the box to indicate that the information on it is correct and to allow us to use the form to collect your data for the program. Next, type in your name to "sign" it and click *Submit*.

Step 6 Evaluation questionnaire



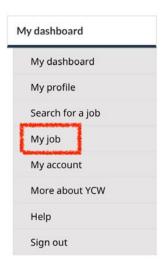
You can do this step at the same time as the end of work term report.

This report becomes accessible after the FJCF has approved the Staffing Report, but it should not be done before the last week of work under the Languages and Work program. The Evaluation Questionnaire must be submitted before the last day of work.

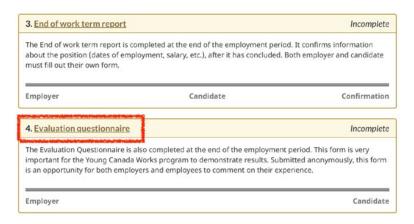
The information collected from this questionnaire is strictly confidential. The results will not be communicated to your employer. Your responses are voluntary and will be used to evaluate the program and make improvements for the benefit of future participants.

To complete this form, take the following steps:

- 5. Log in to your Young Canada Works account.
- 6. Go to the section called "My Job".



7. Select the form named Assessment Questionnaire. Your responses are voluntary and you are not obliged to complete this form if you do not wish. However, please note that to be eligible for the Guillaume Hessel Scholarship, this questionnaire must be completed.



Share Your Experiences: Success Stories!

- 8. Answer the questions in the questionnaire correctly. Make sure to click the *Validate* button to verify that everything is completed.
- 9. Click Submit when you're done!

That's it! You're done. If you have any issues, please ask you program officer or you can write to JCT-YCW@fjcf.ca.



Make sure to participate in the Guillaume Hessel Bursary contest.

We hope you had an amazing summer.

The Languages at work team

Appendix 1: Languages at Work Timeline (3 Week Programs)

Prior to Languages at Work			
Dates	Task	Steps	Responsible
	First meeting with local Project Officer	 Meet the local Project Officer Share with the Project Officer all information necessary for the creation of an employer account, including: The job description Information about your organization 	Host Employer
	Apply online	For each participating employer, the local Project Officer will create an Employer Profile and post the job description online.	Project Officer
	Explore Program Begins	Participants will arrive in the local town/city from francophone communities in Canada. They will spend 5 weeks doing intensive English courses at a local educational institution. A handful of participants will remain in the local town/city for Languages at Work. Throughout the program, the local Project Officer will help participants polish their resumes and cover letters, and assess the strengths and skills of the candidates.	Explore, Project Officer
	Review Candidates	 The local Project Officer will provide each employer with a selection of resumes and cover letters Employer can conduct interviews, or ask Project Officer to select the best-fit candidate Important: Interviews cannot interfere with Explore class time or activities. All interviews must take place in the evening or on weekends. 	Host Employer, Project Officer
	YCW Paperwork	Complete the employer portion of the Candidate Eligibility Form and the Staffing Report	Project Officer
	YCW Paperwork	Complete the participant portion of the Candidate Eligibility Form and the Staffing Report	Participant

Beginning of Languages at Work			
Dates	Task	Steps	Responsible
	Languages at Work Begins	The Explore Program is complete, and participants can now begin working 30-40 hours per week.	
	Sign the Tripartite Letter of Understanding	O Sign the Tripartite Letter of Understanding	Host Employer, Participant, Project Officer
	First Cheque Distribution	Once all the above has been completed, and all documents above have been received by the FJCF, a cheque for 75% of the total subsidy will be mailed to the employer.	FJCF

Middle of Languages at Work			
Dates	Task	Steps	Responsible
	Worksite Monitoring	O The Local Project Officer will arrange a time to visit the participant at their workplace to check-in with both the host employer and the participant, and make sure everything is running smoothly.	Host Employer, Participant, Project Officer

End of Languages at Work			
Dates	Task	Steps	Responsible
	YCW Paperwork	 Complete the End of Work Term Report Complete the Evaluation Questionnaire 	Participant, Project Officer, Institution
	End of Languages at Work	Languages at Work is officially complete	
	Provide Proof of Payment	Provide the FJCF with proof of payment for each post, including that of the Project Officer.	Institution
	Second Cheque Distribution	Once all the above has been completed, and all documents above have been received by the FJCF, a cheque for the remaining 25% of the total subsidy will be mailed to the institution.	FJCF

Appendix 2: Languages at Work Timeline (6-8 week programs)

Prior to Languages at Work			
Dates	Task	Steps	Responsible
	Apply Online	 Create and confirm Young Canada Works website account Make an Employer Profile Submit a Job Funding Application 	Employer
Up to two weeks	Application Review	Applications are reviewed on a rolling basis. You will receive an email confirmation with a preliminary funding offer as soon as your application has been reviewed.	FJCF
	Accept Funding Offer	O Review and accept funding offer	Employer
	Explore Program Begins	Participants will arrive in the local town/city from francophone communities in Canada. They will spend 5 weeks doing intensive English courses at a local educational institution. A handful of participants will remain in the local town/city for Languages at Work. Throughout the program, the local Project Officer will help participants polish their resumes and cover letters, and assess the strengths and skills of the candidates.	Explore
	Review Candidates	 The local Project Officer will provide each employer with a selection of resumes and cover letters Employer can conduct interviews, or ask Project Officer to select the best-fit candidate Important: Interviews cannot interfere with Explore class time or activities. All interviews must take place in the evening or on weekends. 	Employer
	Hire Candidate(s)	 Hire the participant on the Young Canada Works website (p. 9) Complete the Candidate Eligibility Form Complete the Staffing Report 	Employer
	YCW Paperwork	Complete the participant portion of the Candidate Eligibility Form and the Staffing Report	Participant

Beginning of Languages at Work			
Dates	Task	Steps	Responsible
	Languages at Work Begins	The Explore Program is complete, and participants can now begin working 30-40 hours per week.	
	Contract Distribution	As soon as the FJCF has received the Candidate Eligibility Form and the Staffing Report from both participant and employer, they will email an official Employment Contract to all employers.	FJCF
	Sign & Mail Official Employment Contract	 Review and sign it Send a signed version of the Employment Contrat to the FJCF by email 	Employer
	First Cheque Distribution	Once all the above has been completed, and all documents above have been received by the FJCF, a first instalment for 75% of the total subsidy will be sent to the employer within a few weeks.	FJCF

Middle of Languages at Work			
Dates	Task	Steps	Responsible
	Worksite Monitoring	O The Local Project Officer will arrange a time to visit the participant at their workplace, check-in with both employer and participant, and make sure everything is running smoothly.	Employer & Project Officer

Beginning of Languages at Work			
Dates	Task	Steps	Responsible
	Languages at Work Ends	Languages at Work is complete.	
	Complete Final Paperwork	 Complete the End of Work Term Report Complete the Evaluation Questionnaire Email the participant's payroll records to the FJCF 	Employer
	YCW Paperwork	Complete the participant portion of the End of Work Term Report and the Evaluation Questionnaire	Participant
	Second Cheque Distribution	Once all the above has been completed, and all documents above have been received by the FJCF, a final instalment for the remaining 25% of the total subsidy will be sent to the employer.	FJCF









